



## Covid-19 Precautions

A lot of things have changed. Our commitment to excellence hasn't. Nor has our commitment to you.

Cocopah has always held the highest standards of cleanliness, safety, and service and we will continue to provide an environment where our guests feel welcome and comfortable. During this time, we have taken the following precautions:

1. Employees will receive COVID-19 training from our Emergency Management Director regarding disinfecting protocols with comprehensive training for employees who have frequent contact with guests.
2. Select entrances will be temporarily closed. Guests must enter through the main entrance.
3. Security officers will be taking no-contact temperatures prior to guests entering the casino. If temperature readings are 100 degrees, guests will be given water and asked to sit for 5 minutes to cool down. If our guests' temperature does not reduce within the acceptable level, we will respectfully decline their visit.
4. Physical distancing is required when guests visit the casino. We will advise all guests to maintain six feet of distance while moving through the property.
5. Physical markings and stanchions will be placed on the casino floor, cage, Rewards Club, ATM/Kiosk and bar areas.
6. Hand sanitizer dispensers have been placed in key areas for guests as well as back of the house areas and in offices for employees.
7. Select slot machines have been turned off with the chairs removed to provide physical distancing between guests.
8. Guests will not be permitted to stand behind anyone playing a machine. Casino will have limited occupancy.
9. Each time a guest sits down at a slot machine we will ask that they turn on their service button to activate the "candle light" on top of the machine. An employee will disinfect the machine for guest use.
10. All countertops will be disinfected regularly throughout the facilities including the Gift Shop, bars, Reward's Club and Cashier Cage.
11. Plexiglass has been placed in front of cashier windows (including the gift shop), hotel front-desk, and Rewards Club stations for guest and employee protection.
12. All tables and chairs at the Triple 777's café have been spread out to accommodate social distancing guidelines.
13. All food items will be served in single-use containers with disposable flatware. All condiments will be single-serve and beverage refills will not be served in the same cup.

14. During this time, we have had our HVAC system serviced and disinfected for your health and comfort during your next visit. We have increased our filter maintenance, mindful that air quality is of even more importance now.

15. We remain a smoking casino. For your safety, be mindful about touching your face. Worldwide experts believe touching your eyes, nose and mouth is a common way to contract the virus.

16. Staff members will wear masks during their shifts if they do not have 6 feet of physical separation. Per CDC guidelines masks are no longer required for patrons that have been fully vaccinated. The safety of our community is very important to us. If you are not vaccinated, please continue to wear a mask.

17. Restroom cleaning frequency will be increased and frequent touch points such as door handles, flush handles, hand washing areas, etc. will be continuously disinfected.

18. All hotel rooms will be disinfected according to CDC protocols with specific focus on high-touch items.

19. All hotel room assignments will be spread out in order to keep guests separated to the best of our ability. Families traveling together, and requesting adjoining rooms, will be accommodated.

20. No more than four-guests will be permitted in the elevator at a time.

We want to make sure that our guests know we are largely focused on taking necessary precautions for our phased reopening to ensure their safety which is why we have temporarily closed the Artisan Restaurant and Table Games. These are just a few of the steps that we have taken but will continue to closely monitor CDC guidelines to ensure we are keeping up with the latest information.

Updated 6/21/21